

Center for Change Patient Safety Score Summary

Year: 2018

Position: All Surveys

Count: 143

Legend				
5 -Strongly Agree	4 - Agree	3 - No Opinion	2 - Disagree	1 - Strongly Disagree

Legend for Question 5 and 17 *				
5 - Strongly Disagree	4 - Disagree	3 - No Opinion	2 - Agree	1 -Strongly Agree
<i>* Please note the goals for question 5 and 17 are Disagree and Strongly Disagree. The desired score should still be 5. This is factored into the score calculation.</i>				

Question	2018 Facility Score	2018 UHS Score
1) Staff members support one another.	4.44	4.03
2) We are held appropriately accountable for mistakes.	4.18	3.84
3) We learn from mistakes and make positive changes as a unit.	4.29	3.97
4) We evaluate every safety improvement we make.	4.15	3.92
5) We work in "crisis mode" more often than we should.	3.48	2.79
6) Staff members are encouraged to report mistakes.	4.20	4.03
7) Supervisors recognize and praise us for following patient safety procedures.	3.97	3.72
8) Supervisors take our suggestions for improving patient safety seriously.	4.22	3.76
9) We feel free to question the decisions or actions of our supervisors.	3.84	3.47
10) We are told about changes made based on safety events.	4.20	3.84
11) There is a process to freely raise concerns about patient safety.	4.15	3.88
12) We discuss errors on the unit.	3.95	3.82
13) We discuss ways to prevent errors from happening again.	4.20	3.96
14) Important patient care information is passed on during shift changes.	4.11	3.84
15) Management provides a work climate that promotes patient safety.	4.37	3.81
16) Work areas/units coordinate well with each other.	3.99	3.58
17) Things "fall between the cracks" when transferring patients from one unit to another.	3.28	3.00
18) Staff from other work areas/units are pleasant to work with.	4.43	3.85
19) Management is focused on patient safety.	4.49	3.95
20) Leaders conduct rounds on a regular basis.	4.35	3.92
Grand Mean:	4.11	3.75