Universal Health Services, Inc.

Safety Culture Domain Summary 2026

Center for Change

Patient Safety Work Product

Domain	Facility Positive Responses	Facility Negative Responses	UHS BH Positive Responses	UHS BH Negative Responses
Teamwork	92.57%	1.49%	72.58%	12.59%
Staffing and Work Pace	61.00%	15.46%	42.25%	28.75%
Organizational Learning—Continuous Improvement	72.59%	7.41%	55.25%	17.90%
Response to Error	74.51%	6.96%	50.60%	20.85%
Supervisor, Manager, or Clinical Leader Support for Patient Safety	87.78%	3.33%	69.08%	12.24%
Communication About Error	74.81%	4.07%	61.68%	11.11%
Communication Openness	77.22%	3.06%	60.25%	10.50%
Reporting Patient Safety Events	47.63%	3.34%	52.99%	7.86%
Hospital Management Support for Patient Safety	75.37%	11.85%	53.60%	24.03%
Handoffs and Information Exchange	48.15%	6.67%	41.30%	18.56%

# Patient Safety Events Reported	Responses
None	45.56%
1 to 2	28.33%
3 to 5	18.89%
6 to 10	5.00%
11 or more	2.22%

Safety Grade	Responses	UHS BH Responses
Excellent	31.46%	21.46%
Very Good	48.88%	28.96%
Good	14.61%	28.49%
Fair	4.49%	15.19%
Poor	0.56%	5.91%

# of Responses	Response Rate
180	60%